

# How to report inaccuracies, suggest features, or provide other feedback

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**Help us improve by sharing your ideas or letting us know if something looks incorrect. Feedback from scientists is what drives improvements to our platform and enhances our database.**

**[Check out this blog post](#) to see features that we have added because of scientist feedback.**


If you ever have a suggestion for a feature you would like to see, please reach out through one of the channels listed below. We'd also love to hear from you if you found a bug! This might look like a glitch in the application interface, an antibody that lists the wrong target, a dead vendor link, or a newly discontinued product. We work hard to catch these bugs ahead of time, but one may occasionally slip through the cracks so we appreciate your help in fixing them.

**When reporting a bug, as best you can, please include:**

1. A description of the problem
2. When/how it occurred (so we can try to reproduce it!)
3. A screenshot
4. Your operating system (e.g. Windows 10) and browser (e.g. Mozilla Firefox)

We'll investigate and get back to you :) For a suggestion, please include a brief description of your idea and a little information about why it would be useful to you!

**Feel free to reach out to our Scientific Support team through one of these methods**

<b>In-app Chat</b>	<b>Email</b>	<b>Request Form</b>
Click  at the bottom-right corner	Send an email to <a href="mailto:support@benchsci.com">support@benchsci.com</a>	Fill out our <a href="#">contact form</a>